

To customers riding local trains Asahikawa - Biei - Furano

Frequently Asked Questions

Q1 When is the lavender in bloom?

A Blooming season for lavender will depend on the variety of lavender, but usually the early blooms begin in late June. In Furano, peak season is mid July, and late blooming lavender reaches peak season in early August. Once August arrives, some fields begin to cut back the lavender to preserve the roots. Please check for updates on blooming conditions on the Furano Tourism Association website.
<http://www.furanotourism.com/en/>



Q2 Which trains stop at the Lavender Farm Station?

A The Furano Biei Norokko Train stops there. Local trains do not stop at Lavender Farm Station. (Some local trains stop only during the period of July 14 - July 17)

Q3 Where should I get off in order to go to Farm Tomita?

A The nearest station for passengers who take Furano Biei Norokko Train is Lavender-Farm Station. The nearest station for local trains is Naka-Furano Station. It is about a 25-minute walk from the station.

Q4 Can I use an IC card such as Kitaca, Suica, or PASMO?

A As the Furano line is outside of the IC card usage area, you cannot.

Q5 How should I board/get off the train?

A Only one train operator operates the Asahikawa - Biei - Furano local train. As only the front doors open, please board/get off from there. (All doors open on a portion of Asahikawa - Biei - Furano trains)

Q6 How should I pay my fare?

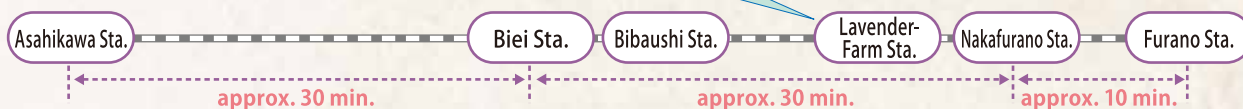
A When boarding at a station without any staff, please take a number ticket from the ticket dispenser near the door you came through. If you are paying fare on the train (such as when getting off at an unmanned station), upon checking the fare amount (displayed above the driver's seat) that corresponds with your ticket number, please place your ticket and fare (cash only) in the fare box. If you are getting off at a station with staff present, please pay your fare to a station attendant.

Q7 Can I get change on the train?

A There is a machine next to the driver's seat which accepts 500 yen coins and 1,000 yen bills — customers must use it themselves if they need change. *Cannot provide change for 2,000, 5,000, and 10,000 yen bills.

Asahikawa - Biei - Furano Time required

*Some local trains stop only during the period of July 14 - July 17



Request to our customers

Our train operators cannot speak foreign languages. In addition, please refrain from speaking to the operators while the train is in motion. Please keep your belongings on the overhead rack and on your lap and leave a seat for others. Please share 4-seat with others.



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