

Useful information at the time of disaster

<Information provided by Japan Tourism Agency, Ministry of Land, Infrastructure, Transport and Tourism>

○ Information sources at the time of disaster

① Websites etc.

(1) JNTO Global website 【English】

Japan National Tourism Organization (JNTO) introduces the related links on the “Important Notice” section of the JNTO Global website at the time of disaster.

<https://www.japan.travel/en/#notice>

(2) JNTO Tourist Information Center (JNTO Tourist Call Center)

JNTO provides 24-hour telephone inquiry service (03-3201-3331) in English, Chinese, Korean and Japanese.

(3) NHK WORLD JAPAN 【English】

A 24-hour English language channel that broadcasts the latest news of Japan and Asia. This channel can be information source at the time of a big disaster such as earthquake and typhoon.

<https://www3.nhk.or.jp/nhkworld/>

② Apps

(1) JNTO official smartphone app 【English, Chinese, Korean】

The tourist information app for smartphone, “Japan Official Travel App” gives you notices of disaster information such as the Earthquake Early Warning and the Weather Emergency Warning etc.

<http://www.jnto.go.jp/smartapp/>

(2) Disaster information app “Safety tips” 【English, Chinese, Korean】

“Safety tips” app provides disaster related information to international visitors.

The app can be downloaded from the following URL.

• Android : <https://play.google.com/store/apps/details?id=jp.co.rcsc.safetyTips.android>

• iPhone : <https://itunes.apple.com/jp/app/safety-tips/id858357174?mt=8>

③ Medical related information

(1) A list of medical institutions that accept international visitors

【English, Chinese, Korean】

Medical institutions that provide foreign language assistance can be searched by entering medical department and language etc.

http://www.jnto.go.jp/emergency/jpn/mi_guide.html

(2) Guidebook 【English, Chinese, Korean, Thai】

Guide for using medical institutions in Japan. It also includes pages for pointing to symptoms and descriptions.

<http://www.jnto.go.jp/emergency/jpn/support.html>