“JR Hokkaido Train Operation Information” will be available in English.

JR Hokkaido has been providing the train operation information on its website when trains are or will be cancelled or delayed. To improve service for international customers, JR Hokkaido will start providing “Train Operation Information” and “Train status information in suburbs of Sapporo (Kitaca area)” in English.

1. Service start date
   September 20, 2019

2. Provided information
   - Train Operation Information: Information on delay of 30 minutes or more and cancellation information of all JR Hokkaido trains (including Hokkaido Shinkansen)

   - Train status information in suburbs of Sapporo (Kitaca area): Information on delay of 5 minutes or more and cancellation information of trains in Kitaca (IC card) available area