

ATTENTION: Notice of Temporary Closure and Changes in Business Hours for JR Travel Service Center (Twinkle Plaza) between Dec. 28, 2017 and Jan. 3, 2018

Attention all passengers using the Hokkaido Rail Pass, JR East-South Hokkaido Rail Pass, Japan Rail Pass, and JR-East Train Reservation!

Thank you for choosing JR Hokkaido for your travel.

During the New Year holiday season (Dec. 28, 2017 – Jan. 3, 2018), the following locations in Hokkaido will shorten business hours or close completely.

Please be careful if you are intending to use any of the following services at these locations:

- ① Exchanging or purchasing a Hokkaido Rail Pass, JR East-South Hokkaido Rail Pass, or Japan Rail Pass
- ② Collecting tickets reserved on the JR-East Train Reservation *Not available at Sapporo Station South Exit (Twinkle Plaza).

Especially in the Obihiro, Kushiro, Asahikawa and Hakodate area, there are no other offices that offer the above services.

On the other hand, JR Information Desk at the New Chitose Airport Station and Sapporo Station will be open as usual during the New Year holiday.

	Ordinary Hours (Sat, Sun, or Holidays)	Dec.28 (Wed)	Dec.29 (Thu)	Dec.30 (Fri)	Dec.31 (Sat)	Jan.1 (Sun)	Jan.2 (Mon)	Jan.3 (Tue)
Obihiro Station (Twinkle Plaza)	9:00 ~ 17:00	9:00~16:00	Temporarily Closed	Temporarily Closed	Temporarily Closed	Temporarily Closed	Temporarily Closed	Temporarily Closed
Kushiro Station (Twinkle Plaza)	10:00 ~ 18:00		Temporarily Closed	Temporarily Closed	Temporarily Closed	Temporarily Closed	Temporarily Closed	Temporarily Closed
Asahikawa Station (Twinkle Plaza)	9:30 ~ 17:30			Temporarily Closed	Temporarily Closed	Temporarily Closed	Temporarily Closed	
Hakodate Station (Twinkle Plaza)	10:00 ~ 18:00			Temporarily Closed	Temporarily Closed	Temporarily Closed		
Sapporo Station East Exit (Twinkle Plaza)	10:00 ~ 19:30 (18:00)		10:00~17:00	10:00~17:00	Temporarily Closed	Temporarily Closed	Temporarily Closed	10:00~17:00
Sapporo Station South Exit (Twinkle Plaza)	10:00 ~ 20:00				10:00~17:00	10:00~17:00	10:00~17:00	10:00~17:00